



Policy	CGHA-004
Effective Date	March 9, 2022
Board Approval	March 9, 2022
Review	Annually

Refund Policy

House League Players

Refunds requested before the season start are subject to a \$75 administrative fee.

A written request to withdraw a player must be made in writing by email to the CGHA Executive by way of the registrar.

- **Before October 1** - Full refund of fees paid (less \$75 administrative fee)
- **October 1 – November 1** - 75% of fees paid (less \$75 administration)
- **November 1 - November 30** - 50% of fees paid (less \$75 administration)
- **After November 30** - No refunds will be provided.
- All jerseys and socks **must be returned** before any refund will be issued.

Waitlisted Players

Waitlisted players who are not offered a position to play will be provided a full refund.

Player Withdrawal

A request to withdraw a player must be made via email to the CGHA Executive by way of the registrar.

For Competitive Players

Once a player has been rostered to a representative team, the coach and player are mutually committed for the year. Extenuating circumstances that result in a player leaving must abide by the following:

Player Releases

A player cannot be released from a team after the player has been rostered and the deposit paid.

Tryout Passports

No refunds will be issued.

Player Withdrawal

A request to withdraw a player must be made via email to the CGHA Executive by way of the registrar.

In the event, the season is canceled by local or provincial authorities and there is no possibility that programming can be resumed CGHA will determine credit/refund based on actual cost incurred to date and process accordingly, less administration and credit card fees.